

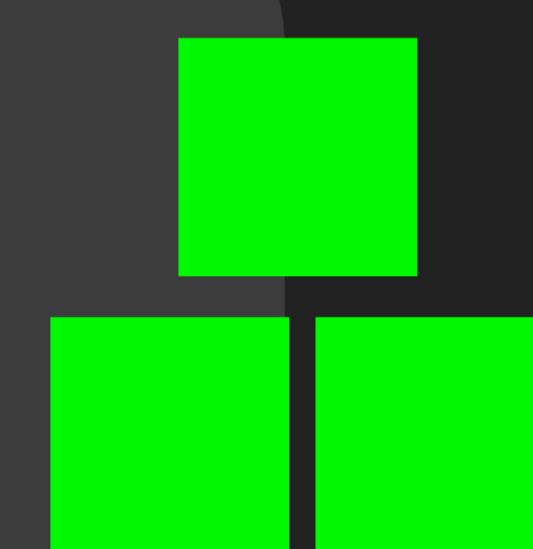
WHAT IS THE PROCESS ?

SIPOC is a Six Sigma tool that summarizes, in table form, an entire process at the start of an improvement measure or a project.

S

SUPPLIER

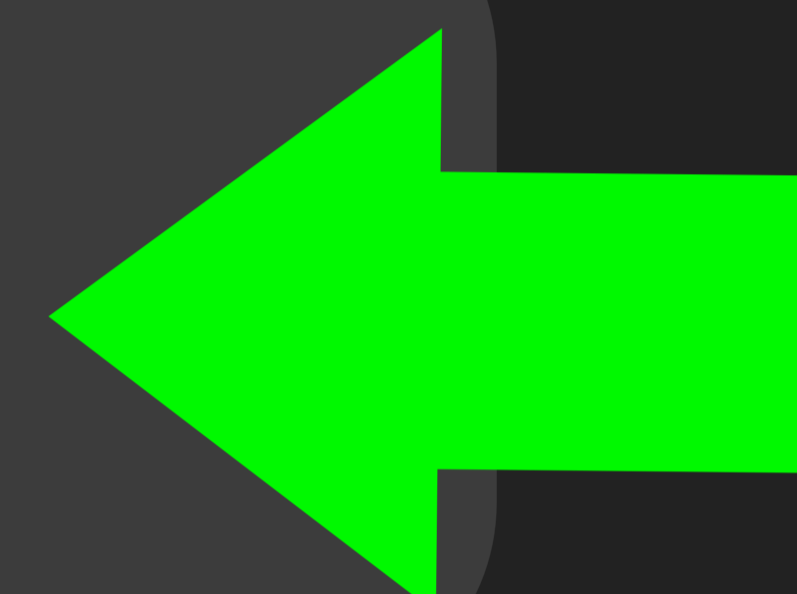
Gives you what you need



I

INPUT

The stuff you need to add value



P

PROCESS

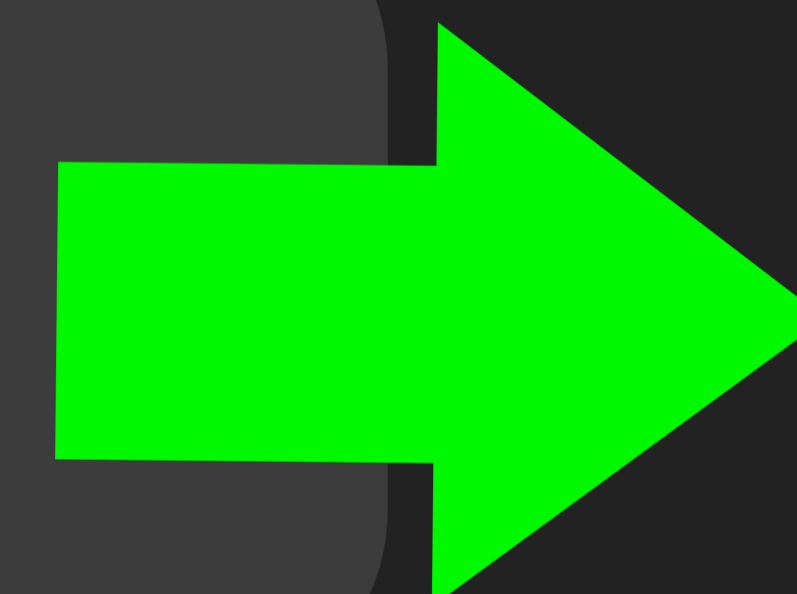
Where the value adding is happening



O

OUTPUT

Something you think the world needs



C

CUSTOMER

Somebody who is willing to pay for it

